

pro touch

CERTIFIED EMOTIONAL INTELLIGENCE TRAINER

**BECOME A
SUCCESSFUL
EMOTIONAL
INTELLIGENCE
CORPORATE
TRAINER**

www.protouchpro.com



INTERNATIONAL ACCREDITATION



Protouch is recognized by SHRM to offer Professional Development Credits (PDCs) for SHRM-CP[®] or SHRM-SCP[®]



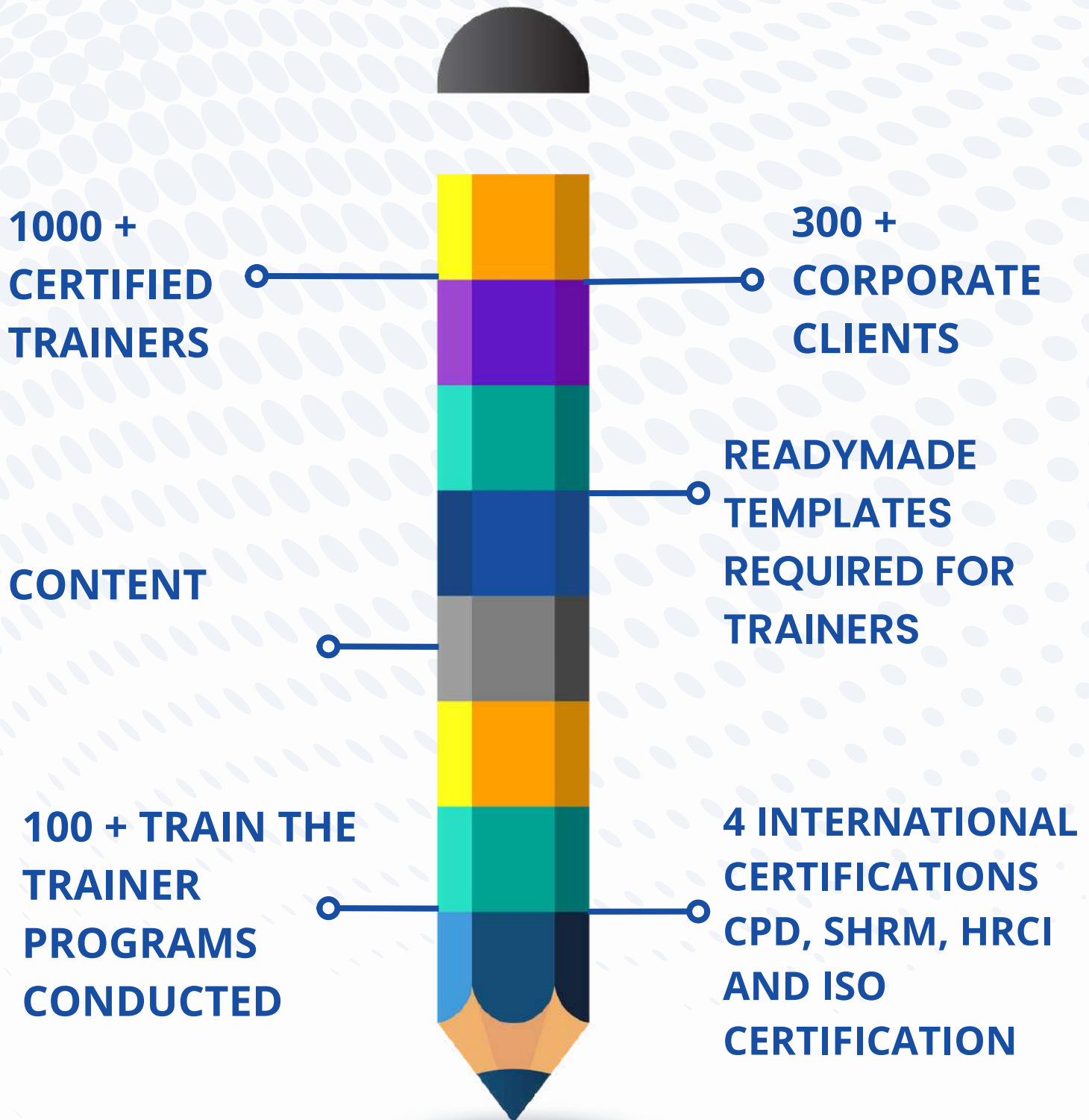
The use of this official seal confirms that this Activity has met HR Certification Institute's[®] (HRCI[®]) criteria for recertification credit pre-approval.



The CPD Standards Office
CPD PROVIDER: 22381
2022-2023
www.cpdstandards.com

The CPD is recognized globally for continuous professional learning and development. With CPD accreditation, Protouch is well-positioned to provide the necessary skills and knowledge to succeed.

PRO TOUCH ADVANTAGE



INTERNATIONAL CERTIFICATES



CERTIFICATE OF COMPLETION

THIS CERTIFICATE IS AWARDED TO
YOUR NAME HERE

for satisfactorily completing
Train The Trainer Certification
and assessment as prescribed by the Institute

Certificate Number: PRO/23/04/06/01
Issue date: 08/01/2023

ISO 9001:2015 CERTIFIED

DR. APARNA SETHI
Director

SHRM
SHE-CPE 100-20
RECERTIFICATION
PROVIDER
2023



CERTIFICATION OF COMPLETION

THIS IS TO CERTIFY THAT
YOUR NAME HERE

has completed the Corporate Trainer and Facilitator Certification offered
by Protouch (Certificate No. PRO/22/XX/XX/01)

DR. APARNA SETHI
PROTOUCH

2023
HRCI
HRCI.ORG

This Program (ID No. 12543) has been approved for 30 HR General Recertification credit hours towards SHRM® SPHR®, PHR®, PHRca®, SPHR®, CPHR®, PHR™ and SPHR™ recertification through HR Certification Institute (HRCI).



**OFFICIAL CPD CERTIFICATE
& LEARNING REFLECTION TOOL**

This certificate verifies that
Your Name Here

Has completed The CPD Standards Office CPD accredited activity:
Corporate Trainer and Facilitator Certification

Delivered by:
Protouchpro Services Private Limited
CPD Standards Office Provider No: 22381

Signed: _____ Date: 08-02-2023

Accredited CPD Course

THE CPD STANDARDS OFFICE
CPD PROVIDER: 22381
0020-3424



Certificate of Completion

This Acknowledges That
YOUR NAME HERE

Completed the Soft Skill Trainer Certification - 20-MX4A7
Offered by PROTOUCH (Certificate No. PRO/23/XX/XX/01)
And has earned 30 PDCs towards SHRM recertification

DR - 02 - 2023

Signature of Affiliate Representative
Dr. Aparna Sethi - PROTOUCH

Date of Completion of Course

SHRM
SHE-CPE 100-20
RECERTIFICATION
PROVIDER
2023

PROTOUCH is approved by SHRM to offer Professional Development Credits (PDCs) for the SHRM Certification Program (SHRM-CPE) by SHRM (ICPE). For more information about SHRM certification or recertification, please visit www.shrmcertification.org

ABOUT THE PROGRAMME

By the successful completion of the program, participants will be able to:

- **Conduct Emotional Intelligence Workshops:** As a certified emotional intelligence trainers, participants can design and deliver workshops focused on developing emotional intelligence skills in individuals and groups.
- **Train and Mentor Others:** With your certification, you can train and mentor aspiring emotional intelligence trainers. You can share your expertise and guide others to become effective trainers in this field.
- **Offer Consulting Services as Mentor and Coach:** As a certified emotional intelligence trainer, participants can establish their own consultancy or work with existing consulting firms, offering their expertise to businesses and individuals seeking to improve emotional intelligence.

WHO SHOULD ATTEND



**New Potential Trainers
(freelance and/or
corporate)**

Corporate Trainers

**Experienced trainers who
want to enhance their
skills**

**Professional trainers who
want to get certified by
PROTOUCH**

TRAINING

METHODOLOGY

Audio-Video

Interactive Presentation

Case Studies

Roleplay

Activity Sheets



Study Material:
Pre-preparation Online Module
Workbook, PowerPoint presentation, Videos, Templates and
Training Activity Sheets

MODULE PLAN

3 Days full day - Live Sessions (24 Hours)

1

INTRODUCTION TO EMOTIONAL INTELLIGENCE (EI)

- EI Training market
- EI Training Objectives
- Understanding of EI
- The five components of EI
- Benefits of developing EI for individuals and organizations
- Various activities to deliver effective EI training

2

SELF-AWARENESS AND SELF-MANAGEMENT

- **Enhancing self-awareness:** Recognizing emotions, triggers, and behavioral patterns
- **Strategies for self-regulation:** Managing stress, emotional responses, and impulse control
- Various activities to deliver effective EI training

3

EMPATHY AND SOCIAL AWARENESS

- **Developing empathy:** Understanding and considering others' emotions and perspectives
- **Building social awareness**
- **Cultivating a supportive and emotionally intelligent environment**
- Various activities to deliver effective EI training

4

COMMUNICATION AND EMOTIONAL EXPRESSION

- Effective communication with emotional intelligence
- Expressing emotions assertively and empathetically
- Active listening and responding with emotional intelligence
- Various activities to deliver effective EI training

MODULE PLAN

5

CONFLICT RESOLUTION AND EMOTIONAL INTELLIGENCE

- Understanding the role of emotions in conflicts
- Applying emotional intelligence to resolve conflicts constructively
- Techniques for managing emotional conflicts in a team or organizational setting
- Various activities to deliver effective EI training

6

LEADERSHIP AND EMOTIONAL INTELLIGENCE

- The relationship between emotional intelligence and effective leadership
- Emotional intelligence skills for inspiring and motivating teams
- Leading with empathy and understanding to foster a positive work culture
- Various activities to deliver effective EI training

7

EMOTIONAL INTELLIGENCE ASSESSMENT TOOLS

- Introduction to various emotional intelligence assessment tools
- Administering and interpreting emotional intelligence assessments
- Using assessment results to design personalized development plans
- Various activities to deliver effective EI training

8

EMOTIONAL INTELLIGENCE TRAINING AND FACILITATION

- Principles of effective training design for emotional intelligence development
- Structuring and delivering emotional intelligence workshops and coaching sessions
- Practice facilitation with feedback and coaching

MEDIA COVERAGE



Sun, Oct 2nd, 2022 10:30:14 AM

News Worlds

Entertainment, Breaking News, Sports

HOME PRIVACY POLICY

NEWS

Business News | Protouch Successfully Certified 1000 Trainers, Bridging the Big Demand for Certified Corporate Trainers

By cengizadabags

SEP 6, 2022 £1,000. big, bridging, business, certified, corporate, demand, for, news, protouch.

Corporate Finance

Protouch certifies 1000 trainers; Meets demand for certified corporate trainers

Kludia Weismüller · 4 weeks ago · 2 minutes read



Dr. Aparna Sethi
Founder and Director of Protouch

Rahul Sethi
Leadership Coach and Director of Protouch

9°C

HT Hindustan Times

World Delhi Entertainment Cricket Lifestyle Astrology

Daily Digest India At 75 Festivals Quiz Videos Photos


Home / Brand Stories / Protouch certifies 1000 trainers; bridges demand of cer...

Protouch certifies 1000 trainers; bridges demand of certified corporate trainers

Brand Stories

Published on Sep 06, 2022 07:03 PM IST

With a vision to impact lives by creating limitless opportunities, Protouch provides 360-degree training solutions from entry-level to senior management



TESTIMONIALS

“ I would like to thank Dr. Aparna for organizing such a wonderful session on EI. I really appreciate the way she gave attention to each individual. Overall it was a complete package consisting of introspection and finding oneself. Highly recommend it if you are truly interested in developing your human character/ emotions.”



KAMAL JEET

Hero Motocorp Ltd



Kshitija Ondkar

2 reviews



★★★★★ 3 weeks ago **NEW**

Protouch is really awesome place for corporate training .they guide you with proper attention to each and every students.



preity soreng

1 review



★★★★★ 4 weeks ago **NEW**

Hi! The classes of Protouch Training Institute gave a lot insight full practical knowledge of the corporate world through which now i can go freely to any of the organisation where I can utilise my skills and experience to the company's goal.The session were so practical where I can see how the organisation work without even entering .I am very much grateful to the Protouch Team.Thank you!



PROTOUCH ALUMNI



SAMSUNG



Happy pet. Happy You.



DCB BANK



genpact adani



पावरग्रिड
POWERGRID





Dr. Aparna Sethi is a seasoned HR professional with over 20 years of experience in human resource management.

She has a Ph.D in Management and HR and expertise in employee development and coaching.

Dr. Sethi has a proven track record of turning human resources into human capital and hence drive massive organizational growth and overall employee experience.

Dr. Aparna Sethi
Founder Protouch



Rahul Sethi is a corporate professional with over 25 years of experience. He is a globally recognized thought leader and has been listed among the top 200 in his field.

He is an awardee for education excellence and has been trained by the International Association of Business Analytics.

His wealth of experience and expertise make him a valuable asset to any organization.

Rahul Sethi

**Corporate Trainer |
Leadership Coach**



PROTOUCH

About us

Protouch is one of the most admired talent transformational and reskilling organisations enabling sustainable business and organisational culture impact. An ISO 9001:2015 certified company, its mission is to improve business productivity and enhance leadership development across the organisation. It is providing 360 degree training solutions from entry-level to senior management. It imparts highly engaging corporate trainings, workshops and coaching services with a clear focus on results while developing holistic learning for the participants.

Protouch reskilling institute works extensively in the area of skill enhancement and youth employability. Hundreds of young professionals every year accelerate their careers by undertaking its wide range of certification programmes. These programmes are delivered through 100% practical approach by an experienced team of industry experts.

Protouch has successfully partnered with Times Group through which it provides executive education for working professionals from premium management institutes.

Protouch training programmes and its alums of the reskilling center has been widely recognized across various respectable forums and organisations.

CERTIFICATION PROGRAMMES




pro touch

HR GENERALIST

STAND OUT IN A CROWD WITH YOUR PRACTICAL ABILITIES AS AN HR GENERALIST

www.protouchpro.com




pro touch

CORPORATE TRAINER & FACILITATOR CERTIFICATION

BECOME A SUCCESSFUL CORPORATE TRAINER AND FACILITATOR WITH THE STATE-OF-THE-ART SKILLS

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HR ANALYTICS

ELEVATE YOUR CAREER AND DRIVE BETTER BUSINESS RESULTS WITH OUR COMPREHENSIVE HR ANALYTICS COURSE, WHERE WE WILL BE GIVING YOU THE TOOLS TO TURN DATA INTO ACTIONABLE INSIGHTS

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TRAIN THE TRAINER POSH

LEARN BEST PRACTICES FROM EXPERTS FOR PREVENTING AND ADDRESSING SEXUAL HARASSMENT IN THE WORKPLACE

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CERTIFIED PRACTITIONER COACH

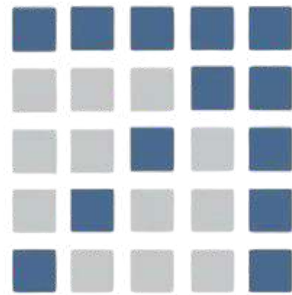
BE AN INTERNATIONAL CERTIFIED PROFESSIONAL COACH TO FAST TRACK OR KICKSTART YOUR COACHING JOURNEY

www.protouchpro.com

SELF PACE PROGRAMMES



For more details on Self Pace Programmes
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